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Overview

This article was created due to an email question we received from a customer who was **concerned with *new* user having more access than they should** (*which may allow for mistakes to be made when performing data entry*). This article specifically walks through **limiting their 'view'** of a donor/voter/contact record card. Here's a snippet from the email thread we received:

Customer: is there a "user" view where they can only update the data through some kind of preset form? I'm leery of direct db access for folks who may not have a lot of query experience.

Support Tech: Since you reference new users and query experience, I'm going to take a guess that you would like certain people to have access to only certain records and have a simple view?

Customer: Exactly!

Support Tech: Once you activate the limited view flag (see image) when a voter record is opened, there are specific tabs removed from view.

KNOWLEDGE BASE <u>www.trailblz.com/kb</u>



Note: You can filter a user's access even further by a lot of other criteria i.e. by location, a saved search query, or specific attributes.

Tip: Learn the basics of <u>creating new database users</u>, and setting their specific security levels. For new users, they can get trained-in by attending out free <u>introduction training class</u> which covers all the basics of using **Trail Blazer**.

<u>Steps</u>

Navigate to the Voters (Donors/Contacts) list under the Application Menu.





Pull up a list of **current database users** by following **Admin > Logon > Check 'Allow Windows-based access' > Click [Search]**. In my example I had 2 users with access.



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Pull up a list of your database users.

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▼ 151258 Kristenson Joel	Anders	<u></u>	9110 Golden Valley Rd	Apt 10	Golden Valley	MN	55427	4/6/1989	М	Hennepin	05	46	46A	
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Count of current db users.

Open the user's record card that you want to filter their view for. In this example I clicked on 'Billie-Bob Horton'.



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Click on the user's name to open their contact record card.

Navigate to Admin > Settings > Check the box for 'Limit view of Voter/Donor' > [Save and Close]. My example is below.





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Title:	Dr. 👻	Home Address
First Name	Billie-Bob	1234 Hennepin Ave Apt. 46
Middle Name	Pierre	Minneapolis, MN 55427 654-847-8948
Last Name/Suffix	Horton III - Email	
Prior Last Name	dr.horton@	
Nickname		1234 Hennepin Ave Apt. 46
Voter Type:	Individual	Minneapolis, MN 55427 654-896-7897
Candidate FEC:		/ Occupation
Committee FEC Id:	No Employ Occupation	
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That's all there is to it. The 2 images below show an *example* of what a voter/donor record looks like **prior** to filtering user access to be 'limited', and **after**.

Img 1 of 2 – Voter/Donor record **prior** to having a 'limited' view



View of a Voter/Donor record *prior* to having a 'filtered/limited' view.

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Img 2 of 2 – Voter/Donor record after having the 'limited' view activated



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View of a Voter/Donor record card *after* the 'limited view' filter has been activated.

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The **related resources** below provide links to similar articles and videos such as how to add a new user, revoke a user's access completely, filter their access by other specific criteria, and much more.

If you're concerned about the user's access please give us a call – it's also useful to log in as the user to see what access they have prior to issuing credentials.



How to Restrict a Database User's View of a *Voter/Donor Record* by Filtering their Login Access using the 'Limit view of Voter' Setting



- YouTube Channel
- Knowledge Base Articles
- 3rd Party Resources

Related Resources

Article: Adding a Database User and Setting their Security Settings

Article: Filter Database Access for Different Users by things like Address, a Saved Search Query, and a Specific Attribute

Article: How to Change your Username, and/or Password Credentials

Article: Revoke a User's Access to your Database

Article: Email Notification of Web Occurrences

Article: Website Email Notification

KNOWLEDGE BASE <u>www.trailblz.com/kb</u>



Article: How to Access Trail Blazer Remotely on an iDevice (iPod touch, iPad, or iPhone) using the Free Microsoft Remote Desktop App
Article: How to Setup and Use the Mobile Poll Watching App
Article: Mobile Base Camp – How to Create and Run a Mobile Canvassing (Walk) List
Article: Mobile Base Camp – Contact Search
Article: Configure Microsoft Remote Desktop – For Mac Users (Logging into Trail Blazer on your Mac)
Video: Canvass Your Neighborhood with Our Mobile Canvassing App
Video: Mobile Canvassing
Video: 2X iPad Install and Configure
Video: Eblasts –Setting people up to receive test (draft) emails
Video Playlist: Getting Started
Website: Free Introduction Training Class for Trail Blazer

Trail Blazer Live Support

- **C** Phone: 1-866-909-8700
- Email: <u>support@trailblz.com</u>
- **Facebook:** <u>https://www.facebook.com/pages/Trail-Blazer-Software/64872951180</u>
- Twitter: <u>https://twitter.com/trailblazersoft</u>



* As a policy we require that you have taken our intro training class before calling or emailing our live support team.

<u>*Click here*</u> to view our calendar for upcoming classes and events. Feel free to sign up other members on your team for the same training.

* After registering you'll receive a confirmation email with the instructions for how to log into the <u>GoToMeeting</u> session where we host our live interactive trainings.

* This service *is* included in your contract.